

## **Appendix 1.**

### **SBC Support for NAG's / Community Forums**

**Attended by:** Raymond Jackson, Colnbrook NAG  
Teresa Munday, Foxborough NAG  
Margaret Innis, Chalvey Community Forum  
Cllr Sharif  
Ginny de Haan, SBC  
Jane Rose, SBC  
Karen Lewis, SBC  
Louise Asby, SBC

**Apologies:** Vicki Brenner, Colnbrook Community Association  
Linda Hegarty, Haymill NAG  
Yvonne Roles, Britwell NAG  
Cllr Plenty  
Leo Tarring, SBC

#### **Introduction - Ginny de Haan**

This meeting is the start of a conversation, looking at how best SBC can support NAG's / Community Forums in the future. We want to get people's views on how we can support groups to work more effectively. A report will be taken to Scrutiny at the end of February.

The council needs to find significant savings over the coming years, so we need to change the way we operate. SBC's 5 Year Plan, its key strategy, was discussed.

#### **Overview of Resident Participation - Karen Lewis**

See attached slides

#### **Discussion Points around Priorities and Future Support - Jane Rose**

The areas considered were:

- What works?
- What doesn't work?
- Achievements/ / successes
- Aspirations
- What do you personally get from being involved?,

whilst consideration was given to the Safer Slough Partnership priorities, representation on the groups - age, ethnicity, diversity, and access to groups, such as via social media.

- Foxborough and Kederminster NAG's are considering joining together.
- Chalvey doesn't have a NAG, but a Community Forum.
- Colnbrook NAG - The group has been revamped after it fizzled out. Is it sustainable?

- Agencies attending meetings does enthuse others, particularly new group members, however appearances can be patchy; this can effect member motivation.
- Colnbrook advertise their meetings on Facebook and various other ways.
- Foxborough meet quarterly; most people turn up then. Updates are sent out between meetings, via email and those without email are spoken to personally.
- There's a need to improve communications, use technology, two-way dialogue, its about being cleverer how we do things and reducing duplication of effort.
- Foxborough have lot of elderly people in their area; therefore have to carefully consider how communication occurs - most don't want to use technology. One member of police staff and one SBC staff member attend each meeting; this gives the 'ins' to organisations.
- Need to utilise / encourage Cllrs to attend the meetings; acknowledged a lack of participation in some areas. It was felt Cllrs should be driving these groups within their communities, reflecting their role in Community Leadership.
- Chalvey Community Forum - the group is self-sufficient, invites agencies to attend and other officers ask to attend. People turn up when 'something worries them'. Key is 3-4 committed volunteers to take on the roles of Chair, Secretary etc.
- Residents need to know how to contact the Chairs / groups, be flexible with the approach. Discussion on virtual networks.
- Input to meetings from SBC vital - where non-attendance will occur, feedback to be provided via email.
- Concerns raised around social media and the need for it to be very closely monitored.
- Key to success is to identify what in the community residents' want to change; this brings engagement. And publicise.
- Some groups need more people, take the load off Chairs so they don't have to do it all.

Ginny de Haan thanked all for their contributions and advised that they would be kept informed of developments. The group was reminded that the TVP review of neighbourhood policing had yet to be completed and that the outcome of that review could impact upon future partnership working.

Jane Rose  
Enforcement & ASB Transition Co-ordinator